

Technical Reference

Credentials Orders by End Users – Sources and Data

Change History

Version	Date	Author	Comments
1.0	19 July 2011	L. Hickcox	First release.

Customers who do not have a regular source for ordering AWID's cards and tags should follow this procedure.

By its agreements with the access control system manufacturers, systems integrators, and security industry distributors who resell AWID's cards and readers to their own customers, AWID is not able to sell directly to end users of its products.

Here are the methods by which you can buy more cards and tags:

1. Contact the Purchasing Office or Security Director or Personnel Supervisor or Property Manager at your facility to identify the previous source of AWID's cards. Or --
2. Send an order to the local dealer who installed, supports, and services your access control system. Or --
3. Send AWID's Technical Support the name of the manufacturer of your access control system, so that we can give you the contact information for that company. The Sales people at that company can then give you the contact information for their local dealer for your system. Or --
4. Find a security-industry distributor in your region and ask if they can sell directly to your facility or organization. If you send AWID your location, we can suggest regional distributors that may be able to accept you order or to recommend local dealers for you.

When you talk with the reseller for AWID's products, please provide the following information regarding your order for cards or tags:

1. AWID's part number for the cards that you use. If you need guidance on this, please contact AWID's Technical Support with a full description of your cards, and of the card reader with which you use the cards. And --
2. Complete code data for your cards, including:
 - (a) Code format. Most commonly, this is the industry-standard format 26-bit-STD. And --
 - (b) Facility code or site code (constant for all cards in the order). For format 26-bit-STD, this is a 3-digit number between 001 and 255. And --
 - (c) Starting number for the new sequence of individual ID numbers (different for each card). For format 26-bit-STD, this is a 5-digit number between 00001 and 65535.

To locate the cards' or tags' code information, please see --

- previous purchase orders for the cards that you now use, or
- the code data that may be printed on your existing cards, or
- the code data that are programmed into your access control system.

The attached files are a list of the cards and tags that can be used with each AWID reader model, and product sheets describing the cards and tags for AWID's proximity readers and automated vehicle identification readers.

For personal attention to your requirements, contact AWID's Technical Support at the top of this sheet.